

Packaging Machine Troubleshooting

Film Feeding & Tracking

Problem: Packaging film is not feeding correctly

Possible causes:

- Incorrect film tension
- Film roll installation problem
- Film tracking sensor misalignment
- Film roller contamination
- Incorrect machine parameters

Recommended actions:

1. Check the film installation.
 2. Check film tension.
 3. Inspect the film tracking sensor.
 4. Check roller alignment.
 5. Verify machine parameters.
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Sealing Problems

Problem: The pouch is not sealing properly

Possible causes:

- Incorrect sealing temperature
- Insufficient sealing pressure
- Contaminated sealing jaws
- Incorrect film material
- Product trapped in the sealing area

Recommended actions:

1. Check sealing temperature.
 2. Check sealing pressure.
 3. Clean the sealing jaws.
 4. Check film specifications.
 5. Inspect the sealing area.
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Machine Alarm

Problem: The packaging machine displays an alarm

Recommended actions:

1. Record the alarm code displayed on the HMI.
2. Take a photo or video of the alarm.
3. Check the relevant sensor or actuator.
4. Restart the machine only if the operating manual permits it.
5. Contact BOEVAN technical support if the problem remains.